

<http://www.jaimedicalsystems.com/providers/provider-billing/>

Jai Medical Systems encourages all participating providers to submit claims electronically.

Participating providers can begin to submit claims electronically by [registering here](#). Registration is easy and free for participating providers.

There are many benefits to submitting claims electronically to Jai Medical Systems including:

- Faster claims payment
- Faster claim adjudication
- Elimination of postage costs
- Receipt of Electronic Remittance Advice (ERA) (835)

To complete the simple registration process, please follow these steps:

1. Visit the [ClaimsNet website](#)
2. Click on "Register"
3. Follow the step by step instructions to complete the registration process

If you have any technical problems, please contact helpdesk@claimsnet.com.

Paper Claims

Jai Medical Systems encourages all participating providers to submit claims electronically, however, providers wishing to submit paper claims can mail them to:

Jai Medical Systems
301 International Circle
Hunt Valley, MD 21030
Attn: Claims Department

For an initial submission of an **ER claim with medical records**, please mail to:

Jai Medical Systems
P.O. Box 747
Hunt Valley, MD 21030
Attn: ER Medical Record Claims

Claims Appeals

Providers have one hundred and eighty (180) calendar days to submit a first level appeal from the date of Explanation of Payment (EOP) for the claim in question. Providers have thirty (30) calendar days to submit a second level appeal from the date of the first level appeal's determination letter. Providers have eighty-five (85) business days to submit a third level appeal from the date that the first level appeal was received. If a provider is submitting a third level medical record review appeal, they must attach the second level appeal determination letter and all applicable medical records.

Please note, any appeals received that do not meet the requirements outlined below may be returned to the submitting party and may not be reviewed. All appeals submitted to Jai Medical Systems must include the following information:

- Cover letter explaining the reason for the appeal including the name and date of birth of the patient, claim number being appealed, date of service of the claim, contact phone number, and return mail address where the determination letter should be mailed
- Copy of the claim being appealed and/or copy of the EOP; and
- Supporting relevant documentation.

All appeals for Medical Record Review should be addressed and mailed to:

Jai Medical Systems
Attn: Medical Record Review
P.O. Box 1650
Hunt Valley, MD 21030

All other appeals should be addressed and mailed to:

Jai Medical Systems
Attn: Appeals Department
301 International Circle
Hunt Valley, MD 21030

NCCI Edits

In accordance with CMS regulations, Jai Medical Systems uses the National Correct Coding Initiative edits when processing claims